

BADGERCARE+ CORE PLAN RENEWALS FOR MILWAUKEE COUNTY

GAMP MEMBERS ENROLLED IN THE CORE PLAN

If you were enrolled in the BadgerCare Plus Core Plan on January 1, 2009, from Milwaukee County's General Assistance Medical Program (GAMP), it may be time to renew your BadgerCare Plus Core Plan benefits.

Your renewal will be due, depending on your birth month. A letter will be sent to you, with the due date of your renewal and how to do your renewal.

If your birth month is:	Your renewal is due by:
<ul style="list-style-type: none">• January• February• March• April	March 31, 2010
<ul style="list-style-type: none">• May• June• July• August	April 30, 2010
<ul style="list-style-type: none">• September• October• November• December	May 31, 2010

ENROLLMENT RULES

You will be able to stay enrolled in the Core Plan, if you:

- Have had a physical exam since you enrolled in the Core Plan;
- Are a Wisconsin resident;
- Are a U.S. citizen or legal immigrant;
- Are age 19 through 64;
- Do not have children or do not have dependent children, under age 19 living with you;
- Are not pregnant;
- Have family income at or below 200% of the federal poverty level guidelines (\$1,805 per month for a single person and \$2,428.33 per month for a married couple);
- Do not have private health insurance coverage when you request Core Plan coverage or in the 12 months before that date;
- Cannot sign up for insurance from an employer during the month you apply or the next three months;
- Did not have access to insurance from an employer in the 12 months before you request Core Plan coverage; and
- Are not getting BadgerCare Plus, Medicaid or Medicare.



Please Note: If you have not had a physical exam since you enrolled in the BadgerCare Plus Core Plan, you must have one before you can renew your benefits.

GET HELP TO RENEW YOUR BENEFITS

If you need help with your renewal or if you don't have a computer with internet access, you may ask a community organization for help. To find a community organization that can help you with your renewal, go to dhs.wi.gov/em/customerhelp or call 211 or 414-773-0211 from a cell phone.

HOW TO RENEW YOUR BENEFITS

To renew your benefits for the BadgerCare Plus Core Plan, you will be asked to complete the application/renewal (see page 2) and you must also:

- Take a short survey about your health,
- Pay a \$60 non-refundable renewal processing fee (Married couples can complete one renewal together and pay one \$60 fee.), and
- Mail or fax proof of your income and other proof requested.

Your renewal processing fee of \$60 can be paid by:

- Credit card or electronic check at access.wi.gov,
- Calling the Enrollment Services Center at 1-800-291-2002, or
- Mailing a check, money order or credit card information to:

Enrollment Services Center
P.O. Box 93735
Milwaukee, WI 53293-0735

Step by Step Core Plan Renewal Process

The following steps include some of the ACCESS pages you will see when creating an account and completing the renewal process.

Step 1 — Have this Security Code (9867546774) ready and go to access.wi.gov, after March 1, 2010. Click on “Create an Account” and follow these steps.



Step 2 — At the top of the “Setting Up An Account” page, select “Click Here”.

Setting Up An Account

This page should be used by individuals who already have an existing case. If you would like to start a new application or continue an application that was started over the phone, please [click here](#)

There are six steps to setting up a MyACCESS account. Keep in mind that MyACCESS is a secure website run by the Wisconsin Department of Health Services. By law, we must keep your information private and secure.

If you have questions or are encountering problems with setting up your account, please call the Member Services hotline at 1-800-362-3002.

Some items have a star (*) next to them. You must fill these items in before you can go to the next page.

Step 3 — Please select “Start a new application for FoodShare, Health Care, Family Planning Waiver and/or Child Care”; then click “Next”.

Apply For Benefits Overview

Welcome! Please tell us what you would like to do. Then click the Next button at the bottom of the page.

- Start a new application for FoodShare, Health Care, Family Planning Waiver and/or Child Care.
- Keep working on an application that you have started online.
- Keep working on an application that you started over the phone with Enrollment Services Center.

Please keep in mind that this website works best with Internet Explorer version 5.5 or higher. You may experience problems if you are using other browsers such as Firefox, Safari, or Chrome.

If you have questions or need help with your application, please call Member Services at 1-800-362-3002.



Step 4 — Setting Up An Account. Complete steps 1 through 4 on this page.:

Setting Up An Account

To apply online, you will need to create a Wisconsin User ID and password.

This account will help to keep your information private and secure. It also lets you save your application and come back to work on it later. You can also log back in to check the status of your application after you submit it. Keep in mind that you can use this secure Wisconsin User ID with other State of Wisconsin websites.

If you already have an account, click here to log in. If you have trouble setting up your account, please call Member Services at 1-800-362-3002.

A button labeled "Create Account" with a red border.

Step 5 — On the Login page, you will be asked to re-enter the User ID and Password you just created and click on the “Login” button.

Please Log In

You have created a secure account. Please log in using the Wisconsin User ID and password that you just created.

Please log in

User ID:

Password:

Keep in mind that it's a good idea to log in now, even if you aren't going to use your account right away. For security reasons, you will have to create a new User ID and password if you don't log in at least once in the next four days.

If you have questions about logging in, please call Member Services at 1-800-362-3002.

Step 6 — You will be taken to the “Apply for Benefits Overview” page. Click on “Start a new application for FoodShare, Health Care, Family Planning Waiver and/or Child Care. Please click “Next”.



Step 7 — Your Security Code will be entered on the “Which Benefits Would You Like to Apply For” page. Enter the Security Code, your Social Security Number (SSN) and your Date of Birth. A Tracking Number is not needed. Click “Next” and answer the application/renewal questions.

Which Benefits Would You Like to Apply For?

The first step is to tell us which benefits you would like to get. Please check the box for each benefit you would like to apply for. Then click the "Next" button at the bottom of the page.

- FoodShare. This is Wisconsin's version of the federal Supplemental Nutrition Assistance Program (SNAP). FoodShare benefits come on a plastic card, called the Wisconsin QUEST Card, which you can use to buy food at most food stores.
- Family Planning Waiver. This program gives confidential, no-cost family planning services and supplies to women between the ages of 15 and 44.
- Health Care benefits through BadgerCare Plus and/or Medicaid
 - Check this box if you received a BadgerCare Plus Core Plan security code

To start your Core Plan application, please give us your security code and two of the following: social security number, date of birth, or the tracking number (from your original ACCESS application).

If you have questions or need help using your security code, please call Member Services at 1-800-362-3002

*Security Code :

SSN : - -

 - -

Date of Birth :

Ex: mm/dd/yyyy

Tracking Number :



State of Wisconsin
Department of Health Services



Please Note: If you have questions about your renewal or you want to do your renewal by phone, please call the Enrollment Services Center at 1-800-291-2002.